



European Union



WEST AFRICA QUALITY SYSTEM PROGRAMME  
SUPPORT TO THE IMPLEMENTATION OF THE ECOWAS QUALITY POLICY (ECOQUAL)  
FUNDED BY THE EUROPEAN UNION  
IMPLEMENTED BY UNIDO

UNDER THE PATRONAGE  
**OF HIS EXCELLENCY MACKY SALL**  
PRESIDENT OF SENEGAL

UNDER THE AEGIS  
**OF SENEGAL'S MINISTRY  
IN CHARGE OF INDUSTRY**



**1<sup>st</sup>**  
EDITION  
ECOWAS  
**QUALITY  
INFRASTRUCTURE  
FORUM**

**JANUARY 29<sup>th</sup>  
FEBRUARY 1<sup>st</sup>  
2018**  
KING FAHD PALACE



WAQSP

REPUBLIC OF SENEGAL



MINISTRY OF INDUSTRY  
& SMI

One nation - One aim - One faith





JANUARY 29<sup>th</sup>  
FEBRUARY 1<sup>st</sup>  
**2018**

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**1<sup>st</sup>**  
EDITION

ECOWAS  
**QUALITY**  
INFRASTRUCTURE  
**FORUM**

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**KING FAHD PALACE**



The ECOWAS Quality Infrastructure Forum is organized under  
the patronage of His Excellency  
**Macky SALL President of Senegal**

## MESSAGE FROM HIS EXCELLENCY, THE PRESIDENT OF THE REPUBLIC **MACKY SALL**

.....

...Achieving the growth and job creation objectives of the Emerging Senegal Plan necessarily implies the marketing of products and services of quality.  
As you know, with the rise of technology and networks, no economy can escape this requirement.

.....the Priority Action Plan (PAP) operationalizing the **Emerging Senegal Plan (ESP)**, puts enterprise competitiveness for which quality constitutes the bedrock as a priority.

That is why, with the help of standards, companies seek to develop reliable production processes, ranging from their raw material sourcing to the consumer's use of their products or services.....

*Excerpt from the speech of His Excellency  
the President of the Republic on occasion  
of the 7th edition of the National Quality Oscars  
awards ceremony, 16 October 2016*



## MESSAGE OF THE PRESIDENT

(ABIDJAN, 21 JUNE 2016)

[The ECOWAS Commission, through its projects (Editor's note)], "should help to accelerate regional integration, advance structural transformation of West African economies, provide a coherent framework of reference for development and integration initiatives, promote the Private Sector, contribute to the construction of a competitive, viable and secure regional economic union, create a business-friendly environment, in a context of good governance, rule of law, peace and security and finally to promote strong economic growth, generating job creation and sustainable development within the ECOWAS region".

**Marcel Alain De Souza,**  
*ECOWAS Commission President*



## MESSAGE OF THE COMMISSIONER

*Ladies and gentlemen,*

2017 was a decisive year with the adoption in June in Monrovia, during the 78th session of the Council of Ministers, of regulatory documents complementary to those taken in 2012-2013, with a view to ensuring the operationalization of the ECOWAS Quality Infrastructure Scheme. I would mention the Community Regulations on the organization and functioning of the Community Council for Quality and the Community Committees in the field of metrology, conformity assessment and technical regulations, as well as the ECOWAS Regional System of Accreditation. I would also like to recall that the Council of Ministers has authorized the establishment of the ECOWAS Quality Agency, ECOWAQ, one of the fundamental instruments for the stability of our Regional Quality Infrastructure.

The organization of its constitutive General Assembly is scheduled for 29 January 2018, as well as, the 1st meeting of the ECOWAS Community Council for Quality [during the ECOWAS Quality Infrastructure Forum]. These activities are carried out under the West Africa Quality System Program (WAQSP) executed by UNIDO and financed by the European Union for 12 million Euros. This is the place to renew my thanks to these two long-standing partners of the ECOWAS Commission, in particular in the field of Quality Infrastructure. I would also like to thank German cooperation institutions (GIZ & PTB), USAID and all the other partners who support the Commission in the implementation of this ambitious quality project.

I am pleased to recall that we will celebrate in February 2018, the five years of the adoption of the ECOQUAL Quality Policy promulgated by the Heads of State in February 2013.

[ECOQUAL helps to realize the ambition of our region which is] to create a sustainable ECOWAS quality infrastructure that relies on actors who are aware of the challenges of a demanding global market, tolerating not less than competitive services and products of quality.

During the [first edition of the] ECOWAS Quality Infrastructure Forum, quality will be celebrated and we will be given the opportunity to plan the future by reflecting upon the mechanisms needed to ensure, both technically and financially, the sustainability and efficiency of the ECOWAS Quality Infrastructure Scheme.

**Kalilou TRAORE,**  
*Commissioner in charge of Industry  
and Private Sector Promotion*



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## OVERVIEW

The West African Common Industrial Policy (WACIP) was adopted by the ECOWAS Heads of State in 2010. Three years later, it was completed by the ECOWAS Quality Policy (ECOQUAL). In addition, a regulation of the Council of Ministers, enacted in the same year, sanctioned the adoption of the ECOWAS Regional Quality Infrastructure Scheme, with a view of facilitating the implementation of ECOQUAL. Today, the ECOWAS Commission is organizing the first edition of ECOQUAF, a Regional Forum dedicated to its Quality Infrastructure.

ECOQUAF 2018 1<sup>st</sup> Edition will include four major events:

- Organization of the first meeting of the Community Council for Quality (CCQ);
- Organization of the Constitutive General Assembly of the ECOWAS Quality Agency (ECOWAQ);
- ECOQUAF EXPO;
- Panels and workshops on key topics related to Quality Infrastructure.

The 1<sup>st</sup> edition of the ECOQUAF 2018 Forum will take place in Dakar, Senegal, from 29 January to 1<sup>st</sup> February 2018, at the King Fahd Palace hotel.

## LINK BETWEEN WACIP AND ECOQUAL

The Quality Policy (ECOQUAL) is based on Article 26.3 (L) of the ECOWAS Revised Treaty (1993) which states: "In order to create a solid basis for industrialization and to promote collective autonomy, Member States shall commit to [...] adopt common standards and adequate quality control systems".

In addition, the Quality Policy also derives from the West African Common Industrial Policy (WACIP) adopted in 2010, by Additional Act (A/SA 02/07/10), by the Heads of State and Government of ECOWAS. The WACIP establishes that the SQAM Programme (Standardization, Quality Assurance, Accreditation and Metrology), the first of its 10 priority programmes, focuses on the development of a Regional Quality Policy in accordance with the ambitions of the region.

The specific objectives of the WACIP are:

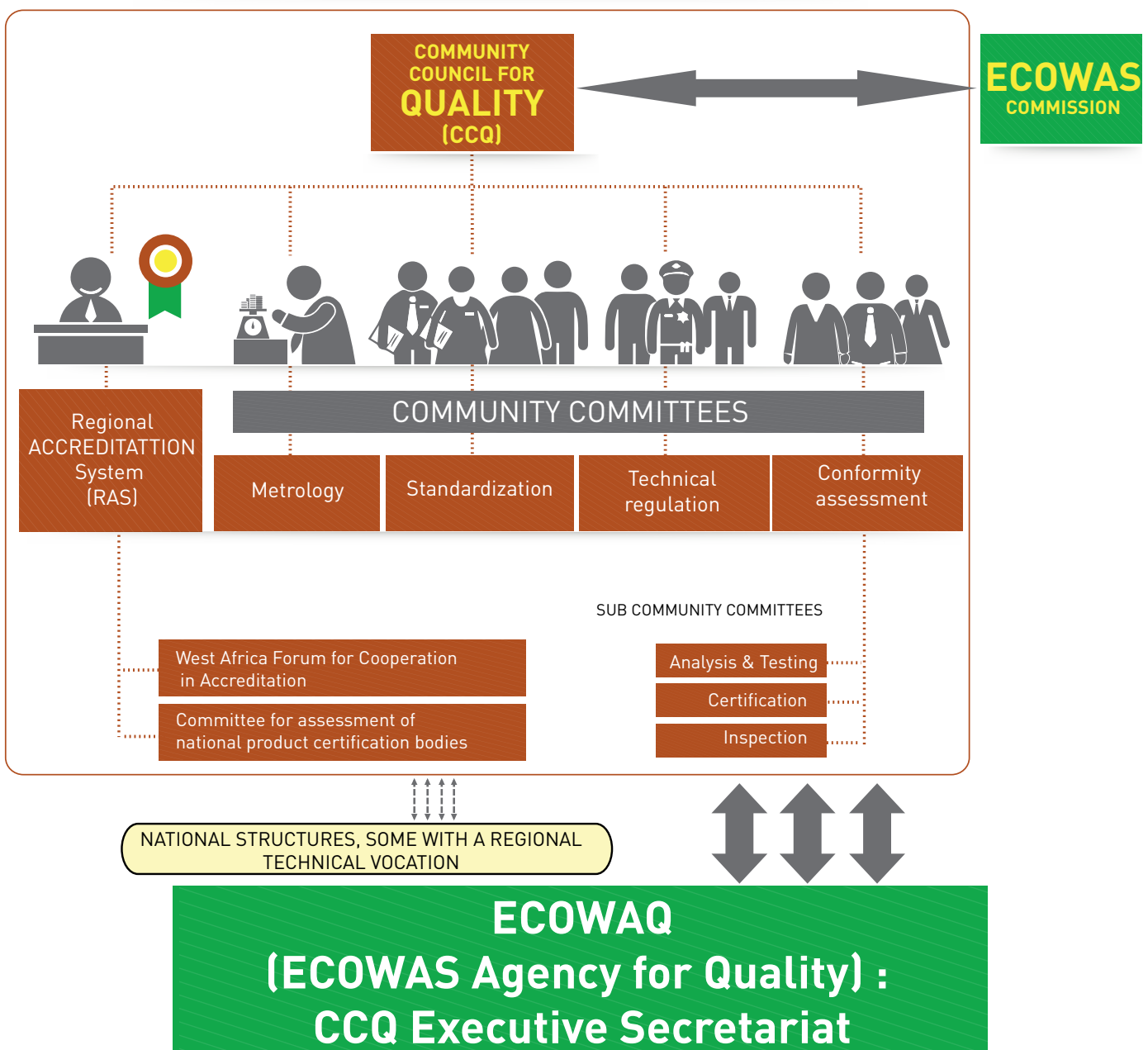
1. Increase the transformation rate of local raw materials from 15-20% to an average of 30% by 2030.
2. Increase the contribution of the Industrial sector to regional GDP from an average of 6-7% currently to over 20% by 2030.
3. Increase intra-community trade in West Africa from less than 12% to 40% by 2030.
4. Increase the volume of exports of industrial products from West Africa to the global market from 0.1% to 1% by 2030.

These objectives, especially Objectives 3 & 4, cannot be achieved without the help of an **operational Quality Infrastructure**. In concrete terms, this involves having effective institutions in operation in the field of **Standards, Metrology, Accreditation, Conformity Assessment, Technical Regulation and Quality Promotion**. This set is known as the Quality Infrastructure. Without a Quality Infrastructure, trade is compromised as economic actors from one country to another, from one region to another, do not trust each other as to the quality and conformity of traded goods. **A credible Quality Infrastructure that complies with international standards is a game changer and helps to overcome technical barriers to trade.**

## OVERVIEW OF THE ECOWAS QUALITY INFRASTRUCTURE SCHEME

The Community Council for Quality (CCQ), the umbrella organization of the Scheme, is one of the key instruments for the implementation of ECOQUAL. It is composed of the Regional Accreditation System for (RAS) and four Community Committees (Metrology, Standardization, Conformity Assessment, and Technical Regulations). In addition to the regional structures, the CCQ plans to rely on national structures whose competence has been recognized and which will be entrusted with missions in the field of quality for the benefit of the entire region.

### OVERVIEW OF THE ECOWAS QUALITY INFRASTRUCTURE SCHEME



## OVERVIEW OF THE ECOWAS QUALITY INFRASTRUCTURE SCHEME

CCQ & Components  
(RAS & 4 Community  
Committees)



Implementation of ECOWAS  
QUALITY POLICY (ECOQUAL)

ECOWAS  
Commission

Advising ECOWAS  
Commission in the field of quality



ECOWAQ

- CCQ Executive Secretariat
- Supporting the implementation of CCQ's decisions

In order to facilitate the operationalization of the Quality Scheme institutions, the Council of Ministers adopted in June 2017 seven complementary regulations:

1. Regulation C/REG.7/06/17 on the principles of actions and implementation modalities of the ECOWAS Quality Infrastructure Scheme;
2. Regulation C/REG.8/06/17 on the organization and functioning of the Community Council for Quality (CCQ);
3. Regulation C/REG.9/06/17 on the organization and functioning of the Community Committee for Technical Regulation (CCTR);
4. Regulation C/REG.10/06/17 on the organization and functioning of the Regional Accreditation System of (RAS);
5. Regulation C/REG.11/06/17 on the organization and functioning of the Community Committee for Conformity Assessment (CCCA);
6. Regulation C/REG.12/06/17 on the organization and functioning of the Community Committee for Metrology (CCM).









The CCQ Secretariat will be provided by the ECOWAS Quality Agency (ECOWAQ) whose establishment was authorized by the Council of Ministers (Regulation C/REG.13/06/17).

It should be noted that the Community Committee for Standardization (TMC) was the first operational body of the Quality Scheme. In 2012, the Council of Ministers adopted Regulation C/REG.14/12/12 on the adoption of the ECOWAS standardization procedures (ECOSHAM).




Regarding the other bodies, the constitutive meetings of the RAS, CCM, CCTR and CCCA were held from 6 to 9 November 2017 in Abuja, Nigeria. Each organization has validated its work plan for 2018, adopted its rules of procedure, the profile of its Permanent Secretary in view of her/his recruitment and proceeded to elect its President and Vice-President.



## SYNTHETIC TABLE ON ECOWAS QUALITY INFRASTRUCTURE BODIES

SYNTHETIC TABLE ON ECOWAS QUALITY INFRASTRUCTURE BODIES		
PRESIDENTS AND VICE-PRESIDENTS	BODIES	BRIEF DESCRIPTION OF THE MISSIONS
COMMUNITY COUNCIL FOR QUALITY		
President: Gabriel Ihou, Minister of Industry and Tourism, Togo	 <b>Community Council for Quality (CCQ)</b> 	<ul style="list-style-type: none"><li>Assist the Commission in general with the implementation of the Quality Community Policy ;</li><li>Coordinate the activities of the four Community Committees and the Regional Accreditation System (RAS);</li><li>Act as the high authority on quality promotion in the ECOWAS region;</li><li>Recommend national quality bodies of regional aptitude to the ECOWAS Commission;</li><li>Ensure the effective participation of ECOWAS Specialized Agencies and regional federations of private sector and consumer associations in the implementation of the ECOWAS Quality Infrastructure Scheme.</li></ul>
Vice-President: ECOWAS Commissioner in charge of Industry and Private Sector Promotion		
ORGANS OF THE COMMUNITY COUNCIL FOR QUALITY		
President: Celestine Okanya (Nigeria, CEO Nigeria National Accreditation Services)	 <b>Regional Accreditation System (RAS)</b> 	<ul style="list-style-type: none"><li>Establish a reliable and trusted mechanism to verify the competence, integrity and impartiality of stakeholders in the field of conformity assessment in the market;</li><li>Encourage buyers and authorities to accept with confidence the results of accredited conformity assessment bodies;</li><li>Ensure that national and sub-regional ECOWAS accreditation bodies operate in compliance with international norms and standards;</li><li>Ensure that accreditation places all conformity assessment bodies on a level playing field.</li></ul>
Vice-President: Marcel Gbaguidi (CEO West African Accreditation System (SOAC))		
President: Paul Date (Ghana)	 <b>Community Council for Metrology (CCM)</b> 	<ul style="list-style-type: none"><li>Assist the Commission and Member States in establishing appropriate legal and institutional frameworks for metrology;</li><li>Contribute to the creation of regional expertise in metrology;</li><li>Facilitate at regional level the practice of cooperating between countries in the field of metrology;</li><li>Recommend any appropriate policy to countries for the establishment of metrology institutes, repair and instrumentation centres, calibration and traceability systems.</li></ul>
Vice-President: Gabriel Ahissou (Benin)		
President: Justin Nickaf (Nigeria)	 <b>Community Council for Standardization (CCN/TMC)</b>	Define and implement methodologies for harmonization of standards within ECOWAS
President: Kafui Kouassi (Togo)	 <b>Community Council for Conformity Assessment (CCEC)</b>	<ul style="list-style-type: none"><li>Contribute to guarantee the marketing of products in the ECOWAS region that meet quality and safety levels in compliance with technical standards and regulations;</li><li>Contribute to ensure transparency between companies and users regarding information on product features and/or performance;</li></ul>

## SYNTHETIC TABLE ON ECOWAS QUALITY INFRASTRUCTURE BODIES

PRESIDENTS AND VICE-PRESIDENTS	BODIES	BRIEF DESCRIPTION OF THE MISSIONS
Vice-President: Isatu Binta Kamara (Sierra Leone)		<ul style="list-style-type: none"> <li>Assist buyers, sellers and other interested parties to agree on conformity assessment procedures in order to avoid delays and the multiplication of inspection/testing or product certification procedures.</li> </ul>
President: Seydou Kassogue (Mali)		<ul style="list-style-type: none"> <li>Develop collaboration among ECOWAS Member States in the field of technical regulation;</li> <li>Optimize the use of State resources and rapidly increase the level of expertise in the field of technical regulations;</li> <li>Encourage all stakeholders in the field of technical regulations to put in place the necessary means to comply with the Agreement on Technical Barriers to Trade (TBT) and the Agreement on the application of Sanitary and Phytosanitary (SPS) of the World Organization Trade (WTO);</li> </ul>
Vice-President: Michael A.K. Senayah (Ghana)	<b>Community Council for Technical Regulations (CCTR)</b> 	<ul style="list-style-type: none"> <li>Act as a regional expertise body to ensure suitable market surveillance and eliminate technical barriers to regional and international trade.</li> </ul>

### ECOWAS QUALITY AGENCY (ECOWAQ) / EXECUTIVE SECRETARIAT OF THE COMMUNITY COUNCIL FOR QUALITY

#### BRIEF DESCRIPTION OF THE MISSIONS

- Assist in the implementation of the decisions taken by the Community Council for Quality;
- Manage the common Permanent Secretariat of the Community Council for Quality, the Community Technical Committees and the Regional Accreditation System;
- Manage the regional certification scheme and regional certification marks;
- Support the implementation of quality promotion activities, including the technical organization of the ECOWAS Quality Award and the management of marks;
- Perform other activities relative to the promotion of the Regional Quality Infrastructure.

**On 29 January 2018, the Commission will organize the first meeting of the CCQ. In addition, the Constitutive General Assembly of the ECOWAS Quality Agency (ECOWAQ) will be organized.**

It should be noted that in the field of quality promotion, the Council of Ministers adopted in December 2013 Regulation C / REG.17 / 12/13 endorsing the rules for the organization of the ECOWAS Quality Award. The first edition of the ECOWAS Quality Award was held on 30 June 2017 in Abidjan, Côte d'Ivoire.



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PROGRAMME SYSTÈME QUALITÉ DE L'AFRIQUE DE L'OUEST (PSQAO)  
APPUI À LA MISE EN ŒUVRE DE LA POLITIQUE QUALITÉ DE LA CEDEAO (ECOQUAL)  
FINANCÉ PAR L'UNION EUROPÉENNE  
EXÉCUTÉ PAR L'ONUDI

# CEDEAO/ECOWAS QUALITY AWARD ABIDJAN 2017



**LAURÉAT DU PRIX D'EXCELLENCE**

**CATÉGORIE A** (plus de 100 employés)



**TISSAGE SACHERIE (FILTISAC)** a pour métier la conception, le développement, la fabrication et la commercialisation d'emballages en fibres naturelles de jute ou en matière synthétique souple et rigide. Certifiée ISO 9001 v 2008 pour toutes ses activités et FSSC 22 000 pour ses activités de fabrication de préformes et bouchons, FILTISAC est lauréate du Prix d'Excellence de la 12ème édition du Prix Ivoirien de la Qualité (PIQ). Pour le CEDEAO/ECOWAS QUALITY AWARD, FILTISAC s'est encore illustrée en remportant le prix d'Excellence (catégorie A).

*FILTISAC is involved in designing, developing, manufacturing and selling packings made of natural jute fiber or flexible and rigid plastic. ISO 9001 v 2008 certified for all its activities and FSSC 22,000 for its preforms and corks manufacturing activities, FILTISAC is the winner of Excellence Award of the 12th Edition of the Ivorian Quality Award (PIQ). For the CEDEAO / ECOWAS QUALITY AWARD, FILTISAC has again won the Excellence Award of (A category).*



## THE ECOQUAF FORUM IN BRIEF

During the ECOQUAF, the establishment of regional structures of the ECOWAS Quality Infrastructure will be concluded. As part of a platform of meetings, a dialogue will be initiated on ways and means to ensure the sustainability of these structures; this platform also aims to promote ECOQUAL and the National Quality Policies of the region. ECOQUAF is organized under the aegis of the Ministry of Industry and SMI and placed under the High Patronage of the President of the Republic of Senegal His Excellency Macky Sall.

### PANELS AND WORKSHOPS THEMES

- Quality Policy development and implementation;
- Funding the quality infrastructure;
- Issues and major challenges of the main components of quality;
- Quality Culture Promotion.

### STRATEGIC PARTNERS

- ECOWAS Commission;
- Government of Senegal;
- European Union;
- UNIDO.

Expected participants:

**300 participants**, including representatives of the **fifteen Member States of ECOWAS and Mauritania, Morocco, Tunisia, regional and international quality institutions, technical and financial partners and organizations of national, regional and international civil society.**

### MAIN ACTIVITIES OF ECOQUAF

- Opening ceremony of the Forum under the high patronage of the Head of State of Senegal;
- First meeting of the Community Council for Quality (CCQ);
- Constitutive General Assembly of the ECOWAS Quality Agency (ECOWAQ);
- Panels and workshops on key topics related to Quality Infrastructure;
- B2B meetings aimed at strengthening political and business partnerships;
- SIDE EVENTS (Distinction of notable structures in the field of quality, etc.);
- THE EXHIBITION:  
Objective:
  - Provide an opportunity for companies and organizations to exhibit and develop partnerships.
  - Expected participants (key players in quality: companies, consulting firms, development institutions involved in quality, visitors, etc.).



## EXPECTED INSTITUTIONS

ECOWAS Commission
UEMOA Commission
European Union
United Nations Industrial Development Organization (UNIDO)
Federation of Chambers of Commerce of West Africa (FCCIAO/FEWACCI)
Federation of Employers Organizations of West Africa (FOPA0)
CROSQ (CARICOM Regional Organization for Standards and Quality)
Central African Economic and Monetary Community (CEMAC)
Quality Infrastructure Programme of Central Africa (PIQAC)
International Organization for Standardization (ISO)
Arab Accreditation Cooperation (ARAC)
PAQI (Pan Africa Quality Infrastructure)
African Accreditation Cooperation (AFRAC)
AFRIMETS (Intra-Africa Metrology System)
International Electrotechnical Commission
GIZ (German International Development Agency)
PTB (German Metrology Organization)
NQIP Nigeria (Nigeria National Quality Infrastructure Program)
ECOWAS / USAID SPS PROGRAM
SIS (Swedish Standards Institute)
French Development Agency (AFD)
African Development Bank (AfDB)
ECOWAS Investment and Development Bank (EBID)
Islamic Development Bank
Central Bank of West African States (BCEAO)
West African Development Bank (BOAD)
OPEC Fund for International Development (OFID)
AFREXIMBANK
World Bank
African Centre for Trade Policy / United Nations Economic Commission for Africa (CAPC/UNECA)
Consumer International
Consumption Division, Ministry of Industry of Morocco
National Institute of Consumption (INC), Tunisia
Borderless Alliance
Institut Supérieur de Management (ISM), Senegal
Agency for Standardization, Metrology and Quality Control (ANM), Benin
Burkinabe Agency for Standardization, Metrology and Quality (ABNORM), Burkina Faso
INSTITUTO DE GESTAO DA QUALIDADE E DE PROPRIEDADE INTELECTUAL, Cape Verde
Côte d'Ivoire – Normalisation (CODINORM)
The Gambia Standards Bureau, Gambia
Ghana Standard Authority, Ghana
Guinean Institute for Standardization and Metrology, Guinea
Malian Agency for Standardization and Promotion of Quality (AMANORM), Mali
Agence Malienne de Normalisation et de Promotion de la Qualité, Mali
STANDARD ORGANISATION OF NIGERIA, Nigeria

## EXPECTED INSTITUTIONS

NIGERIA NATIONAL ACCREDITATION SERVICE (NINAS), Nigeria
Senegalese Association of Standards (ASN), Senegal
Sierra Leone Standard Bureau (SLSB), Sierra Leone
Executing Agency of Works of Public Interest in Benin (AGETIP), Benin
CLINA LANCET laboratories, Nigeria
FILTISAC, Côte d'Ivoire
Bureau Norme Audit (BNA), Côte d'Ivoire
Abuja Chamber of Commerce and Industry, Nigeria



UNITED NATIONS  
INDUSTRIAL DEVELOPMENT ORGANIZATION



Fédération des Organisations Métallurgiques d'Afrique de l'Ouest  
Federação das Organizações Metalúrgicas de África ocidental  
Federation of West Africa Employers' Associations



الجهاز العربي للاعتماد  
Arab Accreditation Cooperation



USAID  
FROM THE AMERICAN PEOPLE



## EXPECTED INSTITUTIONS



## OVERVIEW OF THE AGENDA

1st Community Council for Quality (CCQ) meeting and Constitutive General Assembly of the ECOWAS Quality Agency (ECOWAQ):

**29 Jan. 2018;**

Official opening ceremony of the Forum:

**30 Jan. 2018;**

Workshops and panels/expo:

**30 Jan.-1st Feb. 2018.**



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# ANNOUNCEMENT

**DAKAR HOSTS FROM JANUARY 29<sup>th</sup> TO FEBRUARY 1<sup>st</sup>, 2018,  
THE FIRST REGIONAL FORUM ON THE ECOWAS QUALITY INFRASTRUCTURE**

About 300 participants and forty companies expected



## 1<sup>st</sup> EDITION ECOWAS QUALITY INFRASTRUCTURE FORUM

2017, December - The **ECOWAS** Commission organizes in Dakar, under the patronage of His Excellency **Mr. Macky Sall**, President of the **Republic of Senegal**, the first edition of **ECOQUAF**, a **Regional Forum** dedicated to its **Quality Infrastructure**.

Under the aegis of the **Ministry of Industry of Senegal**, the **ECOQUAF** will gather at **King Fahd Palace**, from **January 29<sup>th</sup> to February 1<sup>st</sup>, 2018**, about **300 participants**, including representatives of the fifteen (15) ECOWAS member States, Mauritania, Morocco, Tunisia, National, regional and international organizations involved in quality, national / regional private sector, civil society, technical and financial partners

of the ECOWAS Commission, financial institutions, consumer associations, women's and youth organizations, etc. During this major meeting of quality actors, debates will be organized around the following topics:

- **Development and implementation of Quality Policies;**
- **Financing Quality Infrastructure ;**
- **Major challenges of the main components of the Quality Infrastructure;**
- **Promotion of Quality.**

As a reminder, the ECOWAS Commission has previously set up the necessary legal basis for any credible and sustainable Quality Infrastructure, notably through the adoption of the following three main texts: the ECOWAS Quality Policy (ECOQUAL), the Regulation C / REG.14 / 12/12 adopting the Harmonization Procedures of the ECOWAS Standards (ECOSHAM) and the Regulation C / REG. / 12/13 adopting the Regional Quality Infrastructure Scheme (RQI) of ECOWAS. ECOWAS, through the Regulation C / REG. / 12/13, then created the Community Council of Quality (CCQ); the Community Committee for Conformity Assessment (CCCCA); the Community Committee for Technical Regulations (CCTR) and the Regional Accreditation System (RAS).

In order to make these structures operational, the Council of Ministers adopted in June 2017, seven (7) Regulations defining the operation of the RAS and the three Community Committees mentioned above, and authorizing the creation of the ECOWAS Quality Agency, called ECOWAQ, executive structure of the Scheme. These structures were effectively formed as part of the meetings held last November in Abuja, at which their Presidents and Vice-Presidents were elected.

The last step in this process of setting up the RQI structures will be to organize **the first meeting of the ECOWAS Community Council for Quality** as well as the **ECOWAQ Constitutive General Assembly**. These meetings will be held as a prelude to the Forum, on January 29<sup>th</sup>, 2018. All these activities take place under the guise of the West Africa Quality System Program (WAQSP) funded by the European Union in tune of 12 million Euros and implemented by the United Nations Industrial Development Organization (UNIDO). WAQSP is one of the major programs of the ECOWAS Commission, in support of the implementation of ECOQUAL and the West African Common Industrial Policy (WACIP).

Follow the highlights of these meetings on : Facebook: [www.facebook.com/psqao.waqsp/](https://www.facebook.com/psqao.waqsp/) - Twitter: [twitter.com/PSQAO\\_WAQSP](https://twitter.com/PSQAO_WAQSP) - WAQSP web site: [www.waqsp.org](http://www.waqsp.org)  
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West Africa  
Quality System  
Programme



Ministry of Industry & SMI



UNITED NATIONS  
INDUSTRIAL DEVELOPMENT ORGANIZATION





Union européenne



PROGRAMME SYSTÈME QUALITÉ DE L'AFRIQUE DE L'OUEST (PSQAO)  
APPUI À LA MISE EN ŒUVRE DE LA POLITIQUE QUALITÉ DE LA CEDEAO (ECOQUAL)  
FINANCÉ PAR L'UNION EUROPÉENNE  
EXÉCUTÉ PAR L'ONUDI

# CEDEAO/ECOWAS QUALITY AWARD ABIDJAN 2017



## LAURÉAT DU PRIX D'EXCELLENCE

CATÉGORIE B (entre 20 et 100 employés)



**AGETIP-BENIN**, Agence d'Exécution des Travaux d'Intérêt Public au Bénin, est une société de développement à vocation internationale. L'entreprise enregistre plus de 20 ans d'intervention dans la maîtrise d'ouvrage déléguée, la conduite d'opérations ou l'assistance à la maîtrise d'ouvrage. Elle excelle dans divers domaines tels que les bâtiments et travaux publics, l'environnement, l'urbanisme, l'assainissement, etc. Certifiée ISO 9001 depuis 2008, AGETIP-BENIN s'est illustrée au Prix Béninois de la Qualité 2016, remportant le Prix d'excellence dans la catégorie B. Elle a participé au Prix CEDEAO de la Qualité en remportant également le prix d'Excellence (catégorie B)

*AGETIP-BENIN, Agency of Execution of Public Interest Works in Benin, is a development company with an international vocation. The company has more than 20 years of experience in delegated project management, operations management or project management assistance. It excels in various fields such as buildings and public works, environment, urban planning, sanitation, etc. ISO 9001 certified since 2008, AGETIP-BENIN won the 2016 Beninese Quality Award. It participated in the ECOWAS Quality Award by also winning the Excellence Award (B category).*





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## CEDEAO/ECOWAS QUALITY AWARD ABIDJAN 2017

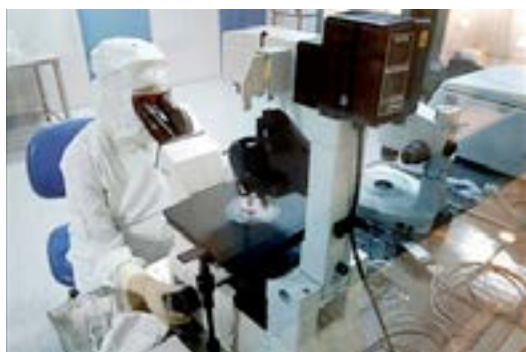


LAURÉAT DU PRIX D'EXCELLENCE

CATÉGORIE C



**CLINA-LANCET LABORATORIES LIMITED** is a dismemberment of the Lancet Laboratories Group, which is specialized in providing high quality pathology services to the medical and related sectors, including occupational health in fourteen (14) African countries (Nigeria, South Africa, Zimbabwe, Kenya, Botswana, Ghana, Malawi, Mozambique, Zambia, Swaziland, etc.) Conceptualized in 2011 and operational in February 2012, CLINA-LANCET Laboratories Ltd, accredited to ISO 15189: 2012, aims to meet effectively to the demands of Nigerians and Africans, desiring advanced and satisfactory medical diagnostic services. Winner of the 2016 Medical Personality Leadership Award, CLINA-LANCET Laboratories Ltd was awarded both the Excellence Award (Category C) and the Best Female Entrepreneur Award, at the first edition of the CEDEAO /ECOWAS QUALITY AWARD.



*CLINA-LANCET LABORATORIES LIMITED est un démembrement du Groupe des Laboratoires du Lancet, spécialisé dans la fourniture des services de pathologie de haute qualité aux secteurs médicaux et apparentés, ainsi que dans la santé au travail. L'entreprise est présente dans quatorze (14) pays d'Afrique (Nigeria, Afrique du Sud, Zimbabwe, Kenya, Botswana, Ghana, Malawi, Mozambique, Zambie, Swaziland, etc.) Conceptualisé en 2011 et opérationnel en février 2012, CLINA-LANCET Laboratories Ltd, accrédité à la norme ISO 15189: 2012, ambitionne de répondre efficacement aux demandes des Nigériens et Africains, désireux de services de diagnostic médical avancés et satisfaisants. Lauréat du Prix du Leadership en Personnalité Médicale en 2016, CLINA-LANCET Laboratories Ltd a remporté à la fois le Prix d'Excellence (catégorie C) et le Prix de la Meilleure Femme Chef d'entreprise lors de la première édition du CEDEAO /ECOWAS QUALITY AWARD.*



# THE PROGRAM<sup>1</sup>

SCHEDULE	ACTIVITIES <sup>2</sup>
<b>29-JAN-18</b>	
08:30 - 9:00	Welcome and installation of participants
09:00 - 13:00	First meeting of the Community Committee for Quality (CCQ)
10:00 - 10:30	Coffee break
13:00 - 14:00	Lunch
14:00 - 19:00	Constitutive General Assembly of the ECOWAS Quality Agency (ECOWAQ)
17:00 - 17:30	Coffee break
<b>30-JAN-18</b>	
09:00 - 11:00	Official opening of the Forum
	<i>Opening ceremony</i>
	<i>Welcome and opening remarks</i>
	<i>Quality Promotional activities (visit of stands, companies and product-certification bodies' distinction - Quality Awards - accreditation certificates, etc.)</i>
11:00 - 11:15	Coffee break
11:15 - 13:00	Official opening of the Quality Forum - end
13:00 - 14:00	Lunch
14:00 - 17:00	Ministerial Panel on "Development and implementation of quality policies"
17:00 - 17:15	Coffee break
<b>31-JAN-18</b>	
09:00 - 11:00	Panel 2: Financing Quality Infrastructure
11:00 - 13:00	Panel 3: Issues and Challenges of the main components of Quality Infrastructure
10:15 - 11:00	Coffee break
13:00 - 14:00	Lunch
14:00 - 16:45	Panel 4: Promotion of Quality Infrastructure
16:45 - 17:00	Coffee break
<b>01-FEB-18</b>	
9:00 - 11:30	Presentations and conclusions /Closure of ECOQUAF
11:30 - 11:45	Coffee break
11:45 - 13:00	Meeting of the extended Regional Steering Committee (RSC)
13:00 - 14:00	Lunch
14:00 - 17:00	Meeting of the extended Regional Steering Committee (RSC)
17:00 - 17:30	Coffee break
Parallel Session dedicated to service providers in the field of quality	
15:00 - 17:00	Exchanges between national & regional quality service providers / Presentation of the electronic directory of accredited conformity assessment bodies / Presentation of the Senegal Quality Policy
17:00-17:30	Coffee break

<sup>2</sup> In brown: the panels and workshops of the Forum.

<sup>1</sup>Provisional Program may be subject to change.

## PRESENTATION OF PANELS & WORKSHOPS

PANEL	THEMES	OBJECTIVES
<b>PANEL 1</b> 30 January 2018 14:00 – 17:00	<b>Quality Policy development and implementation</b>	<p><i>This panel will be dedicated to quality policy formulation and operationalization of quality infrastructure in a regional context.</i></p> <p><i>To this end, the experience of the ECOWAS, its Member States, Mauritania as well as other regions will be discussed, by means of an analysis of the issues and challenges encountered in the context of regional integration.</i></p> <p><i>After a brief introductory presentation of each country and institution, participants will be invited to discuss under the guidance of a moderator.</i></p>
<b>PANEL 2</b> 31 January 2018 09 :00 – 11 :00	<b>Funding the quality infrastructure</b>	<p><i>The objective of this panel is to identify potential sources and mechanisms for funding quality infrastructure development.</i></p> <p><i>To this end, national and regional authorities as well as donors, financial institutions and intergovernmental organizations will be invited to share funding and institutional cooperation opportunities. The workshop will also be open to national cooperation bodies that are active in the field of quality.</i></p>
<b>PANEL 3</b> 31 January 2018 11 :00 – 13 :00	<b>Issues and challenges of the main components of the quality infrastructure</b>	<p><i>This panel aims to highlight the major challenges to be addressed today in each of the main components of the quality infrastructure.</i></p> <p><i>To this end, different regional and international organizations will be invited to portray the stakes in their specific field (including standardization, technical regulations, certification, metrology, accreditation, conformity assessment (testing, inspection and certification), etc.).</i></p>
<b>PANEL 4</b> 31 January 2018 14 :00 – 16 :45	<b>Quality culture promotion</b>	<p><i>This panel is dedicated to aspects related to the development of the culture of quality in a regional context.</i></p> <p><i>State or civil society organizations in charge of consumer information and protection, as well as organizations responsible for promoting quality toolkits, will be invited to share their experience in the field with the objective of determining best practices in strengthening the quality culture in the region.</i></p>
<b>WRAP-UP SESSION</b> 1 <sup>st</sup> February 2018 9 :00 – 11 :30		<p><i>Presentation of the conclusions and recommendations of the panels and closing of the Forum</i></p>
<b>SESSION DEDICATED TO QUALITY SERVICE PROVIDERS</b> 1 <sup>st</sup> February 2018 15 :00 – 17 :00		<p><i>This session aims to connect national and regional quality service providers through interactive meetings. During this session the electronic directory of accredited Conformity Assessment Bodies of West Africa will be presented.</i></p> <p><i>The overall picture of the ECOWAS Quality Policy will also be exhibited, with a focus on Senegal's National Quality Policy.</i></p>





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PROGRAMME SYSTÈME QUALITÉ DE L'AFRIQUE DE L'OUEST (PSQAO)  
APPUÏ À LA MISE EN ŒUVRE DE LA POLITIQUE QUALITÉ DE LA CEDEAO (ECOQUAL)  
FINANCÉ PAR L'UNION EUROPÉENNE  
EXÉCUTÉ PAR L'ONUDI



# CEDEAO/ECOWAS QUALITY AWARD ABIDJAN 2017

LAUREATS CATEGORIE A (PLUS DE 100 EMPLOYÉS)  
WINNERS CATEGORY A (MORE THAN 100 EMPLOYEES)



## PZ CUSSONS NIGERIA PLC (PZCN), Nigeria

### ► DOMAINE D'ACTIVITE / FIELD OF ACTIVITY

Fabrication, marketing et distribution (Détergent, soin personnel et savon).  
*Manufacturing, marketing and distribution (Detergent, personal care and soap).*

### ► CEDEAO/ECOWAS QUALITY AWARD

Leadership / *Leadership*



## SOGEA SATOM, Niger

### ► DOMAINE D'ACTIVITE / FIELD OF ACTIVITY

Conception- Réalisation de services -Intervention sur chantier (Bâtiments-Travaux Publics).

*Conception- Realization of services -Intervention on site (Buildings- civil engineering)*

### ► CEDEAO/ECOWAS QUALITY AWARD

Réalisation du produit / *Product Development*



## Conseil Ingénierie et Recherches Appliquées (CIRA), Mali

### ► DOMAINE D'ACTIVITE / FIELD OF ACTIVITY

Études et contrôle des travaux dans les domaines d'infrastructures de transport, d'aménagements hydro-agricoles, d'approvisionnement en eau et assainissement, de développement rural, de bâtiments civils et industriels.

*Studies and control of works in the fields of transport infrastructure, hydro-agricultural development, water supply and sanitation, rural development, civil and industrial buildings.*

### ► CEDEAO/ECOWAS QUALITY AWARD

Management des Ressources / *Resources Management*



## TELECOM, Cap Vert / Cabo Verde

### ► DOMAINE D'ACTIVITE / FIELD OF ACTIVITY

Commercialisation et rendu de services de télécommunications, fixe (CV Telecom), mobile (CV Mobile) et multimédia (CV Multimédia).

*Marketing and rendering of telecommunication services, fixed (CV Telecom), mobile (Mobile CV) and multimedia (Multimedia CV)*

### ► CEDEAO/ECOWAS QUALITY AWARD

Orientation parties intéressées / *Stakeholders orientation*

## PRESENTATION OF MODERATORS

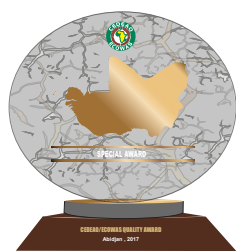
PANEL / WORKSHOP	MODERATOR PROFIL
Quality Policy development and implementation (ministerial panel)	 <p><i>Kalilou Traore is the Commissioner for Industry and Private Sector Promotion at the Commission of the Economic Community of West African States (ECOWAS); he is responsible for the implementation of the West African Common Industrial Policy (WACIP), the ECOWAS Private Sector Development Strategy and the ECOWAS Regional Quality Policy (ECOQUAL).</i></p> <p><i>Prior to his appointment as Commissioner in February 2014, Mr. Traore was from 2003 to 2014 the director of several ministerial cabinets in Côte d'Ivoire.</i></p> <p><i>He served as Industrial Organization Engineer in a Multinational Industrial Company in Côte d'Ivoire from 1982 to 2000.</i></p>
Funding the quality infrastructure	 <p><i>Justin Bayili is the Executive Secretary of Borderless Alliance, a facility based in Accra, Ghana, whose mission is to help eliminate barriers to trade in order to increase intra-community trade in West Africa.</i></p> <p><i>Prior to his appointment to this position, he was successively Permanent Secretary of the Burkinabé Association for Quality Management (ABMAQ) and General Manager of the Export Promotion Agency of Burkina Faso (APEX-BF).</i></p> <p><i>Mr. BAYILI is a consultant in Quality Infrastructure for several organizations, including UNIDO, ECOWAS, UEMOA, etc.</i></p>
Issues and challenges of the main components of the quality infrastructure	 <p><i>Issues and challenges of the main components of the quality infrastructure François Yapo Ahoti is the Regional Director of the International Electrotechnical Commission (IEC) for Africa (IEC-AFRC).</i></p> <p><i>Prior to his appointment, he was Chief Technical Adviser for UNIDO's Capacity building project of the Haitian Bureau of Standardization. He also worked at CODINORM (Côte d'Ivoire's standardization body) as Secretary General, Director of Standardization and Certification, Head of the Normative and Regulatory Information Department, Technical Secretary of a dozen of national standards committees and a member of several ISO international standardization committees.</i></p> <p><i>Mr. AHOTI was also the National Technical Coordinator of the West Africa Quality Programme - Phase 2.</i></p>
Quality culture promotion	 <p><i>Mr. Cherif Ezzine is an international expert in the field of certification and quality infrastructure.</i></p> <p><i>He is a trainer and consultant in the field of quality, certification and standardization for international institutions such as the European Union, the Gulf Cooperation Council Standardization Organization (GSO) and UNIDO.</i></p> <p><i>Since 2005, Mr. Ezzine heads the Certification Department of INNORPI, the Tunisian standardization body.</i></p>
Session dedicated to quality service providers	 <p><i>Mr. Moez Boughalmi is Head of Training, Cooperation and External Relations at the Tunisian Accreditation Council (TUNAC), Tunisia.</i></p> <p><i>He is the Chairperson of the Committee of Agreements of Mutual Recognition of the African Accreditation Cooperation (AFRAC), the Chairperson of the communication and marketing committee of the Arab Accreditation Cooperation (ARAC).</i></p> <p><i>He is a member of committees within the International Cooperation Accreditation Laboratory (ILAC) and the International Accreditation Forum (IAF).</i></p> <p><i>Mr. Boughalmi is an international expert in quality infrastructure and accreditation working with UNIDO.</i></p>



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## CEDEAO/ECOWAS QUALITY AWARD ABIDJAN 2017

LAUREATS CATEGORIE B (ENTRE 20 ET 100 EMPLOYÉS)  
WINNERS CATEGORY B (FROM 20 TO 100 EMPLOYEES)



**PETROMAR**, Guinée Bissau / *Guinea Bissau*

► **DOMAINE D'ACTIVITE / FIELD OF ACTIVITY**

import, distribution and marketing of liquid fuels, LPG and lubricants.  
*importation, distribution et commercialisation de carburants liquides, de GPL et de lubrifiants.*

► **CEDEAO/ECOWAS QUALITY AWARD**

Leadership / *Leadership*



**ZAIKA FOOD**, Nigeria

► **DOMAINE D'ACTIVITE / FIELD OF ACTIVITY**

Fabrication d'ingrédients et de produits alimentaires.  
*Manufacturing of ingredients and food products.*

► **CEDEAO/ECOWAS QUALITY AWARD**

Réalisation du produit / *Product Development*



**MEDLAB GHANA LIMITED**, Ghana

► **DOMAINE D'ACTIVITE / FIELD OF ACTIVITY**

Laboratoire de diagnostic et de radiologie / *Diagnostic and radiology laboratory*

► **CEDEAO/ECOWAS QUALITY AWARD**

Management des Ressources / *Resources Management*



**LABOSOL - AGTS**, Sénégal / *Senegal*

► **DOMAINE D'ACTIVITE / FIELD OF ACTIVITY**

Bâtiments et travaux publics – Construction, Ingénierie Géotechnique.  
*Buildings and civil engineering, Geotechnical Engineering.*

► **CEDEAO/ECOWAS QUALITY AWARD**

Orientation parties intéressées / *Stakeholders orientation*

## EXPECTED PANELIST STRUCTURES

PANEL / WORKSHOP	EXPECTED PANELIST STRUCTURES <sup>1</sup>
<b>Quality Policy development and implementation (ministerial panel)</b>	<ul style="list-style-type: none"> <li>- Ministers in charge of Quality of ECOWAS &amp; Mauritania</li> <li>- ECOWAS (West Africa Quality System Programme)</li> <li>- Economic and Monetary Community of Central Africa</li> <li>- CARICOM Regional Organisation for Standards and Quality (CROSQ)</li> </ul>
<b>Funding the quality infrastructure</b>	<ul style="list-style-type: none"> <li>- European Union</li> <li>- West African Development Bank</li> <li>- French Development Agency</li> <li>- World Bank</li> <li>- United Nations Economic Commission for Africa (UNECA)</li> </ul>
<b>Issues and challenges of the main components of the quality infrastructure</b>	<ul style="list-style-type: none"> <li>- United Nations for Industrial Development (UNIDO)</li> <li>- International Organisation for Standardization (ISO)</li> <li>- African Cooperation for Accreditation (AFRAC)</li> <li>- Intra Africa Metrology System (AFRIMETS)</li> <li>- PTB (The National Metrology Institute of Germany)</li> </ul>
<b>Quality culture promotion</b>	<ul style="list-style-type: none"> <li>- Consumer International</li> <li>- National Institute of Consumption of Tunisia (INC)</li> <li>- Consumer Protection Division, Minister of Industry, Morocco</li> <li>- Borderless</li> <li>- Institut Supérieur de Management de Dakar (ISM, Dakar)</li> </ul>



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# CEDEAO/ECOWAS QUALITY AWARD ABIDJAN 2017

**LAUREATS CATEGORIE C (MOINS DE 20 EMPLOYÉS)**  
**WINNERS CATEGORY C (LESS THAN 20 EMPLOYEES)**



**LABOJOVEM**, Cap Vert / *Cabo Verde*

► **DOMAINE D'ACTIVITE / FIELD OF ACTIVITY**

Analyses cliniques / *Clinical analyzes*

► **CEDEAO/ECOWAS QUALITY AWARD**

Leadership / *Leadership*



**CABINET D'EXPERTISE COMPTABLE**, Togo

► **DOMAINE D'ACTIVITE / FIELD OF ACTIVITY**

Prestation de services : expertise comptable.

*Service Provision: Public Accounting.*

► **CEDEAO/ECOWAS QUALITY AWARD**

Réalisation du produit / *Product Development.*



**PHARMACIE ABATTOIR**, Bénin / *Benin*

► **DOMAINE D'ACTIVITE / FIELD OF ACTIVITY**

Dispensation de produits pharmaceutiques.

*Dispensing of pharmaceutical products.*

► **CEDEAO/ECOWAS QUALITY AWARD**

Management des Ressources / *Resources Management*



**CMPGD**, Burkina Faso

► **DOMAINE D'ACTIVITE / FIELD OF ACTIVITY**

Garderie et éducation de petite enfance.

*Daycare and early childhood education.*

► **CEDEAO/ECOWAS QUALITY AWARD**

Orientation parties intéressées / *Stakeholders orientation*



## MESSAGE OF THE MINISTER



The legendary hosting tradition (TERANGA) of Senegal will be, as usual, at the rendezvous to make the ECOWAS Quality Infrastructure Forum a great success.  
Happy New Year 2018!

**M. Moustapha DIOP**

Minister of Industry and SMI

ECOQUAT



JANUARY 29<sup>th</sup>  
FEBRUARY 1<sup>st</sup>  
**2018**

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**1<sup>st</sup>**  
EDITION

ECOWAS  
**QUALITY**  
INFRASTRUCTURE  
**FORUM**

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KING FAHD PALACE



European Union



WEST AFRICA QUALITY SYSTEM PROGRAMME  
SUPPORT TO THE IMPLEMENTATION OF THE ECOWAS QUALITY POLICY (ECOQUAL)  
FUNDED BY THE EUROPEAN UNION  
IMPLEMENTED BY UNIDO

# ECOQUAL



**WAQSP** | West Africa  
Quality System  
Programme

REPUBLIC OF SENEGAL



MINISTRY OF INDUSTRY  
& SMI

One nation - One aim - One faith



UNITED NATIONS  
INDUSTRIAL DEVELOPMENT ORGANIZATION